

VP Electronic Presence
Report to the 2018 summer meeting of the Policy Council
Submitted by Bob Eberlein August 3, 2018

Database

The database is basically a done deal. The new workflows associated with this have been standardized to MemberClicks norms making handoff much easier. Mike Breslin has done a terrific job working with MemberClicks to get things working well.

Website

The vast majority of our web presence has moved to the MemberClicks platform. Maintenance seems to be pretty straightforward. New initiative have not been a focus this year, but the platform seems capable of supporting them.

There does remain some material – things like the old tools page – that are not easily supportable on MemberClicks. Currently we are running the old server in legacy mode, but expect to move these to simpler and less expensive platform (probably the google cloud) in September.

Governance Support

Overall this is pretty good. It is aligned with a different workflow than we have been used to, and so there is probably some learning required by the Officers and PC Members to use the capabilities to their best advantage. This is especially true of electronic voting, which could benefit from some thoughtful redesign of the overall process.

Conference Submissions

The conference submission, online program and record are all being done using XCD this year. Many of you have had experience working with the new systems. It is a solid and flexible system, but lacks much of the process support the old system provided. It also costs a lot more money.

There was an unexpectedly high amount of effort both configuring the system to handle our conference, and executing the program development (the submission and review process was similar in effort to the previous system). The configuration work is largely done, though we will probably want to make adjustments for next year. The ongoing work is going to be different next year, and we will likely still be adjusting to it through the conference next year.

Realistically it will be 2020 before we are doing things in a routine fashion. Exactly what the routine will be – for the Submitters, Conference Attendees, Thread Chairs, Program Chairs, Executive Director, and CHMS support staff is not completely clear to me. This

is an area where the VP Electronic Presence, VP Meetings, SPOC Chair and Executive Director should work to set direction.