

APPENDIX

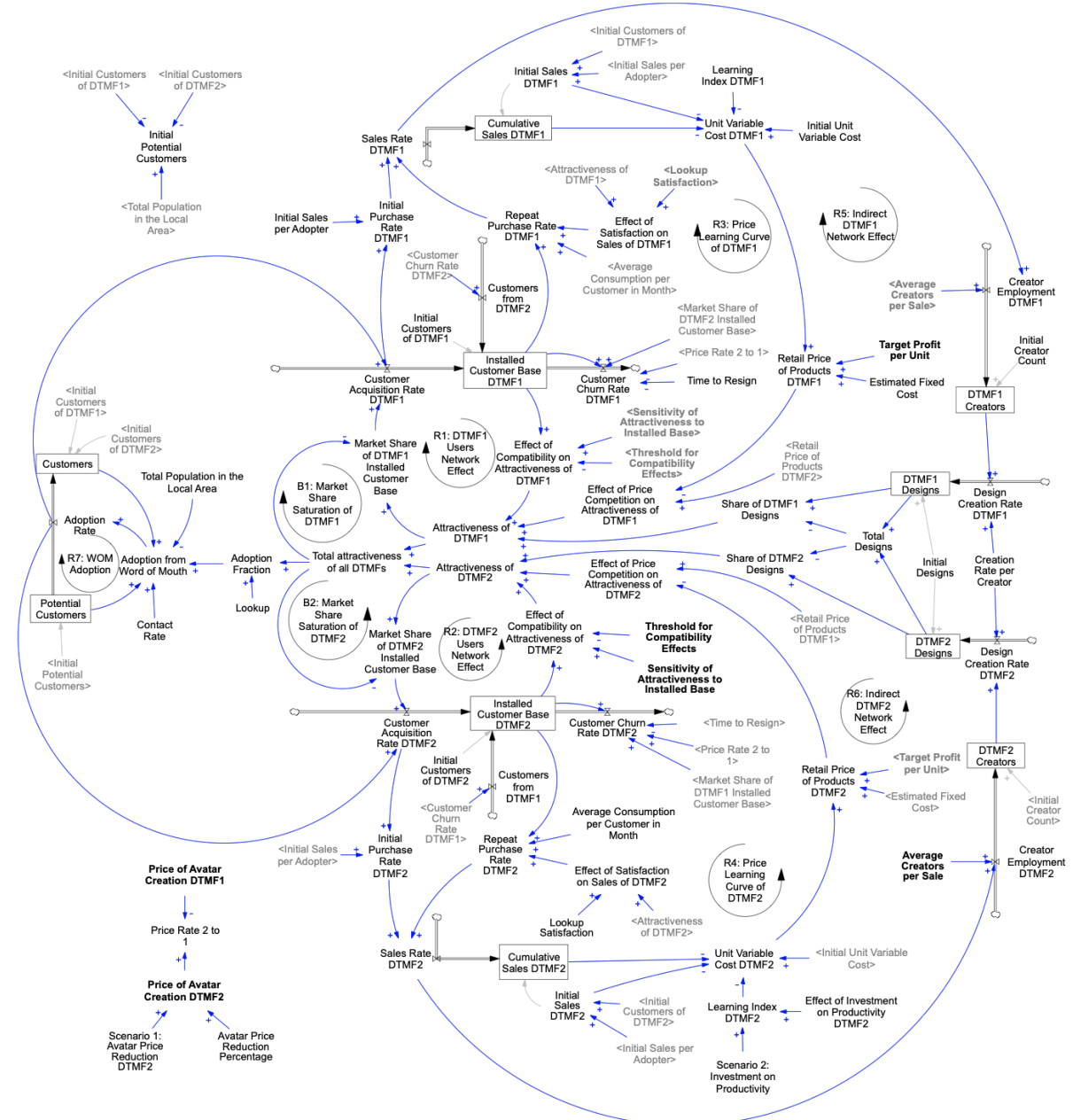


Figure A1. Simulation model

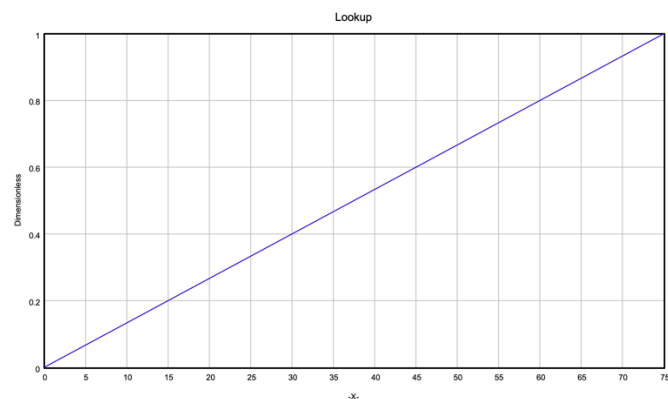


Figure A2. Lookup to standardize the total attractiveness of all DTMFs

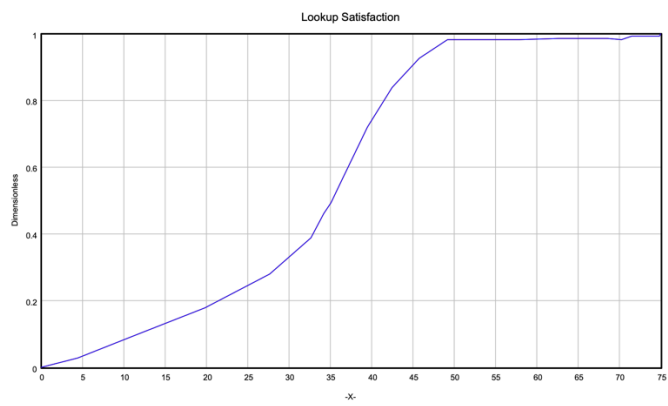


Figure A3. Lookup Satisfaction