



### System Dynamics and Machine Learning Combined Approach to Simulate Sustainable Competitive Advantage in Banking Industry

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Combined Approach of System Dynamics & Machine Learning for the Banking Performance and Crisis Simulation Analyzing Biases in Banking Strategic Planning: Prioritizing Profitability vs. Stability

Optimizing Structured Graphs Modelling using Supervised Machine Learning: Case of Indonesian Banking Performance 2015 – 2021



#### **Inverse Performance**



**Bank Umun** 

806.722

2.804.755

DEPOSITO

Modal Keria

Investasi

Konsums



- Lending has increased, on the other hand, Non Performing Loan has also increased and the concentration is still on Working Capital Loan.
- The concentration of Third Party Fund is still in deposits.
- Several large Banks suffered underperformance before COVID19, contradicting to the overall banking industry performance.

#### Indonesia Banking Industry Performance in 2020

Highly competitive market with more than 100 Banks.

#### **Profitability vs Financial Stability**





#### **IMF Working Paper**

**Bank Profitability and Financial Stability** 

Xu, T., Hu, K., & Das, U. S. (2015). Bank Profitability and Financial Stability. International Monetary Fund (IMF), Working Paper No. 2019/005.

- From a financial stability policy viewpoint, the right balance between cost efficiency and a competitive and stable banking environment is an important consideration.
- These results highlight <u>the need to evaluate the</u> <u>sustainability of bank profitability</u>.
- An over-reliance on leverage and wholesale funding are associated with higher idiosyncratic and contribution to systemic risks and thereby lower financial stability.
- Policy makers and financial stability authorities should pay more attention to the source and the sustainability of bank profitability in the design and the calibration of macroprudential stress tests and systemic risk analysis.
- Banking system is the one of the most complex systems that several internal and external factors intertwined together in a dynamic environment creating a potential misjudgement in strategic planning process

### Literature Review & Systematic Thinking



#### Insufficient Simulation to Support Bank Strategic Planning Process



Source: Bounded Rationality (Simon, 1957)

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#### **Systematic Thinking**





# Low Interest Rate Fund is the Limited Resource





Source: Limits to Growth (Meadows et. al., 1972)

Using the World3 Model derived from World Dynamics and Industrial Dynamics (Forrester, 1971)

Growth depends on the availability of resources. If there are still resources, they can continue to grow and support sustainability. However, bank management's social intervention (bounded rationality) causes losses due to the need to look for alternative funding resources.

Alternative funding resources (high interest rate/rare):

- 1. Interbank Borrowing (high interest rate)
- 2. Government capital injection (rate)
- 3. Wholesale/corporate deposits (high interest rate)
- 4. Loans are given to existing debtors (low margin/non productive loan)

### **Research Methodology**

#### **Research Methodology**



This research is basically carried out in the form of an iterative cycle to obtain model optimization using references from Business Dynamics (Sterman, 2000)

#### **Research Methodology (steps 3-5)**



#### **Splitting Data Into Training and Testing**



Testing is simultaneously carried out by the program in the Testing Data group, and displays the results in the Confusion Matrix



#### **Initial Causal Loop Diagram**



Reinforcements and Balancings occured in the performance system which is the core to create the system behaviors.

A good bank is able to create a control strategy that allows it to see not only reinforcement factors but also balancing factors.

The limits/restrictions that exist at each bank determine the strength of the balancing.

### Interlinked Operational Variables as Dynamic Hypothesis



This interlinked variables structure represent the complexity of decision making in the Banking credit risk management



 $Z2 = a + b4.Y + \epsilon$ 

Z2



CAR Bank dalam 3 sd 5 tahun terakhir tidak terlalu besar  $(<\!\!20\%)$ 

#### **Correlation Analysis**

Cluster	Efficiency Factor				
Independent Variable	BOPO_pos, Pdit_pos, DPK_pos, Kredit				
Dependent Variable	Pdit_pos				
Pdit 000000000 0	0 250000000 0 6000 0.43 0.50 -0.01 0 DPK 0.95 -0.03 0 0.95	Standard deviation of Pdit: 2,692,796.036         Standard deviation of residuals: 2,304,150.043 for 238 degrees of freedom         95% range of residual variation: 9,078,266.052 = 2 * (1.970 * 2,304,150.043)         R-squared: 0.277 Adjusted R-squared: 0.268 PRESS R-squared: -0.036         Null hypothesis of all 0 population slope coefficients:         F-statistic: 30.386 df: 3 and 238 p-value: 0.000         Analysis of Variance         df       Sum Sq         DFK       1         1       160544845582534.625       160544845582534.625         BOPO       1       719656712537.802         Model       3       483959701885123.500       161319900628374.500       30.386       0.000			
8	Kredit -0.05	Residuals       238       1263567566132339.250       5309107420724.114         Pdit       241       1747527268017462.750       7251150489699.016         Correlation Matrix			
	BOPO 0 20000000	Pdit DPK Kredit BOPO Pdit 1.00 0.43 0.50 -0.01 DPK 0.43 1.00 0.95 -0.03 Kredit 0.50 0.95 1.00 -0.05 BOPO -0.01 -0.03 -0.05 1.00 Collinearity Tolerance VIF DPK 0.094 10.602 Kredit 0.094 10.617			

BOPO

0.995

1.005

usal-Loop: Third Party Fund PK) and Lon have a positive prrelation with Interbank prowing (Pdit), meaning that lit increases along with an crease in Loan. This explains at during the Loan Growth, nding sources from DPK and so from Interbank Borrowing dit) are required.

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#### **Correlation Analysis**

Cluster	Efficiency Factor				
Independent Variable	Variable BOPO_pos, Pdit_pos, DPK_pos, Kredit				
Dependent Variable	It Variable Pdit_pos				
		_	Standard deviation of Pdit: 2,692,796.036		
0 Pdit	0.43 0.50	0 6000 -0.01 0000000000000000000000000000000000	<pre>Standard deviation of residuals: 2,304,150.043 for 238 degrees of freedom 95% range of residual variation: 9,078,266.052 = 2 * (1.970 * 2,304,150.043) R-squared: 0.277 Adjusted R-squared: 0.268 PRESS R-squared: -0.036 Null hypothesis of all 0 population slope coefficients: F-statistic: 30.386 df: 3 and 238 p-value: 0.000 Analysis of Variance</pre>		
0 20000000	DPK 0.95	-0.03	df         Sum Sq         Mean Sq         F-value         p-value           DPK         1         322695199590051.062         322695199590051.062         60.781         0.000           Kredit         1         160544845582534.625         160544845582534.625         30.240         0.000           BOPO         1         719656712537.802         719656712537.802         0.136         0.713		
	Kredit	-0.05	Model       3       483959701885123.500       161319900628374.500       30.386       0.000         Residuals       238       1263567566132339.250       5309107420724.114       7251150489699.016         Pdit       241       1747527268017462.750       7251150489699.016       16		
		воро	Pdit DPK Kredit BOPO Pdit 1.00 0.43 0.50 -0.01 DPK 0.43 1.00 0.95 -0.03 Kredit 0.50 0.95 1.00 -0.05 BOPO -0.01 -0.03 -0.05 1.00		
0 1000000	0 20000000		Tolerance VIF DPK 0.094 10.602 Kredit 0.094 10.617		

BOPO

0.995

1.005

**Causal-Loop:** Meanwhile, on CIR, the influence of Pdit, DPK and Loan is small, so it is necessary to look for other intermediary variable(s). The R-Squared of this model is 0.277, and it can be seen that the correlation between CIR and 3 other variables is below 0.1. Apart from that, there is multicollinearity between DPK and Loan.

#### **Correlation Analysis**

Cluster	Efficiency Factor			
Independent Variable	Kredit_pos, Pdit_pos			
Dependent Variable	BOPO_pos			
	200000000 -0.05 -0.01 Kredit 0.50	0 200 500 1.00 000 -0.06 0000 -0.03 00000 NPL	Standard deviation of BOP0: 764.758         Standard deviation of residuals: 67.642 for 238 degrees of freedom         95% range of residual variation: 266.506 = 2 * (1.970 * 67.642)         R-squared: 0.994 Adjusted R-squared: 0.994 PRESS R-squared: 0.994         Null hypothesis of all 0 population slope coefficients:         F-statistic: 13705.324 df: 3 and 238 p-value: 0.000         Analysis of Variance         df       Sum Sq         Kredit       1         419435.773       91.672         0.000         Pdit       32984.210         32984.210       32984.210         7.209       0.008         NPL       1         1       187669364.698         Model       3         1       189210728.525         785106.757	Causal-Loop: NPL variable is added into the model. It can be seen that r-squared has increased to 0.994 because NPL affects CIR very significantly. This shows that in the causality model, the role of NPL is very high in influencing CIR. The interconnection between DPK, Loan, Pdit to CIR and then to Profit, is influenced by NPL.
			NPL 0.996 1.004	21

#### Supervised Machine Learning KNN - Predicting Profit/Loss

Deskripsi	Melakukan pemisahan data training dan data testing (split)		
	Melakukan klasifikasi dengan ROA positif dan negatif pada data training (positif/profit = 1, loss/negatif = 0)		
	Melakukan prediksi ROA pada data testing dengan model yang dibentuk dari data training menggunakan algoritma		
	KNN/SVM		
Label Kelas	ROA (positive class = kerugian (dikonversi menjadi 0)		
Nearest Neighbors	BOPO, CAR, NPL		
Hasil	Confusion Matrix dan Accuracy		

dataworktest target m1Й 105 Ø 77

**Confusion Matrix** 

Accuracy : 0.9838 95% CI : (0.9533, 0.9966) No Information Rate : 0.573 Kappa : 0.9668 Sensitivity : 0.9906 Specificity : 0.9747 Pos Pred Value : 0.9813 Neg Pred Value : 0.9872 Prevalence : 0.5730 Detection Rate : 0.5676 Detection Prevalence : 0.5784 Balanced Accuracy : 0.9826 'Positive' Class : 0

Causal-Loop: ROA or Profitability can be predicted very well with an accuracy of 0.9838 using model generated from dataset in research samples. There were only 3 errors from testing from the testing dataset of 185 records, out of 738 total records in the sample.

Accuracy

#### **Final Causal Loop Diagram**





Revising the relationship between Non-Performing Credit/Loan (NPL) by adding a loop of influence from NPL can influence credit growth determined by bank management.

Added a relationship to Operational Costs

Added relationship with CKPN and Capital Adequacy

#### **Decision Making Dynamic Model**



Variables	Description	Causal Loop	Supervised Machine Learning	R-Squared	<b>R-Squared</b>	Supervised Machine	R-Squared	R-Squared
		Relationship	Regression - 1	1	1 (add)	Learning Regression - 1	2	2 (add)
Kredit	Credit/Loan	Initial	Independent	0.822	0.916	Dependent	0.277	0.994
DPK	Third-party funds	Initial	Dependent			Dependent		
Pdit	Interbank Borrowing	Additional	Dependent	n/a		Dependent		
BOPO	Cost to Income Ratio	Initial	n/a	n/a	n/a	Independent		
NPL	Non-performingLoan	Additional	n/a	n/a	n/a	Dependent	n/a	

Fig 5. Gradual Cause-Effect Relationships Enhancement using MRA and SVM

At the end, it is confirmed that banks whose credit risk management are not able to control the NPL will end up with underperformance situation more deepened than banks with ability to manage credit risk properly and manage to have the low-interest rate source of funding. Applying this result to the System Dynamics modelling after gradual enhancements of cause effect relationships using Supervised Machine Learning will create a robust model for simulating the behavior planning or strategic decision

#### SFD Model





This model was built with the Stella Professional tool which is able to describe dynamic structures with components (primitives) in the form of stock-flow, variables and flow/links which describe the relationships between them.

#### System Dynamic Model Simulation Summary



No.	Scenario #	Parameters	Result	Limit to Growth
1.	High/Rapid Growth, High NPL	Credit Growth >50%, NPL >3%	High-profitability for the first 2-3 years but quickly reduced due high Cost to Income Ratio	Yes
2.	Moderate Growth, High NPL (>3%)	Credit Growth 10-15%, NPL >3%	Positive growth and profitability for more than 3 years but in the long run will be creating stress to Loan to Deposit Ratio	Yes
3.	High/Rapid Growth (>50%), Low NPL (<3%)	Credit Growth >50%, NPL <3%	Fluctuated profitability in Banks with Limit to Growth of low-interest funding and fund the growth using Interbank Borrowing/Commercial Loan	Yes
4.	Controlled Growth (Floating scenario according to the 2 <sup>nd</sup> Scenario)	Credit Growth 1-2 times higher than Funding Growth (esp. for low- interest rate)	Sustainable growth and sustainable profitability. However, the credit risk management is still another key driven factor.	Yes (2 times for Retail Deposits and Retained Earning)

#### Conclusion



- 1) The structure of the banking performance system is a complex and dynamic structure, so that determining a strategy can have different impacts between one bank entity and another bank.
- 2) In this dynamic banking performance system, there are phenomena that follow the nature of the Limits to Growth archetype because banks have limited cheap funds so that their ability to reinforce loan expansion is also limited (balancing).
- 3) To overcome this reinforcing factor, several banks often carry out aggressive loan expansion strategies by looking for alternative funding (externally through inter-bank borrowings and/or issuing new shares-right issues).
- 4) Banks should change their strategy by carrying out a gradual expansion/growth while observing the limits of their credit risk management and limit of their low-interest fundings. Banks need to improve credit risk management to reduce the NPL ratio and maintain efficiency (Cost to Income Ratio), as well as maintaining adequate reserves for potential losses using a forward looking approach. This is the proper growth policy that Financial Authority should create for sustainable growth.
- 5) The dynamic model of the performance system structure has been tested and can be used as a simulation tool and early warning system so that it can be used as a dynamic capability in strategic planning that supports the achievement of sustainable competitive advantage for as long as possible.



## **THANK YOU**

5:30-7:00



THE 42<sup>ND</sup> INTERNATIONAL SYSTEM DYNAMICS CONFERENCE Bergen, Norway and Virtually