## EXHIBIT 1

## Exhibit $1 \quad$ Pillola's brand architecture

Mutually exclusive populations (one person can reside in only one box)


## EXHIBIT 2



## EXHIBIT 3



## EXHIBIT 4



## EXHIBIT 5

## Exhibit 5 Consumer switching behavior

Annual switching to/from Pillola

| Source of consumers Pillola | witching 8\% |  |
| :---: | :---: | :---: |
| Branded competitor B | 5\% | Average |
| Branded competitor A | 48\% | consumption: 12 pills per month |
| Branded competitor E | 9\% |  |
| Branded competitor D | 7\% |  |
| Branded competitor | 5\% |  |
| Private label | 9\% |  |
| Other | 9\% |  |

## EXHIBIT 6

| Exhibit 6 Sample profiles of in- and out-switchers |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| Reason for switch | Switchers <br> from Pillola to <br> Brand B (103) | Switchers into Pillola from Brand B (345) | Switchers from Pillola to private label (182) | Switchers into Pillola from private tabel(59) |
| More effective | 15.1 | 33.8 | 5.0 | 40.3 |
| Longer lasting | 9.1 | 14.3 | 0.9 | 5.1 |
| Quicker | 10.1 | 13.2 | 1.5 | 22.8 |
| Recommended by friend / family | 4.4 | 9.8 | 1.5 | 4.9 |
| Safety (net) | 16.9 | 8.1 | 1.1 | 3.4 |
| Recommended by physician | 18.5 | 6.6 | 1.3 | 9.5 |
| Fewer pills to take | 2.0 | 4.9 | 0.0 | 1.2 |
| Fewer side effects* | 3.5 | 4.9 | 0.5 | 0.6 |
| Coupons | 3.1 | 4.5 | 0.8 | 2.1 |
| Other | 8.8 | 3.7 | 3.4 | 3.1 |
| New product | 0.0 | 3.4 | 0.0 | 4.8 |
| Preferred form | 0.0 | 3.2 | 0.0 | 2.6 |
| Safety* | 6.4 | 2.9 | 0.6 | 2.7 |
| Price | 10.3 | 2.6 | 87.1 | 8.7 |

* Included within "Safety (net)"

Source: Market research 2002; Vanguard analysis

## EXHIBIT 7



## EXHIBIT 8



## EXHIBIT 9



## EXHIBIT 10



