

“Shareowner Value Creation and the Management of Intangible Assets”

Poster Presentation Slide Deck

20th International Conference of the System Dynamics Society

Grand Hotel Villa Igia

Palermo, Italy

July 28 - August 1, 2002

**Dr. Roland Burgman
AssetEconomics, Inc.
200 Park Avenue South
New York, NY 10003**

Æ® is a registered trademark of AssetEconomics, Inc.

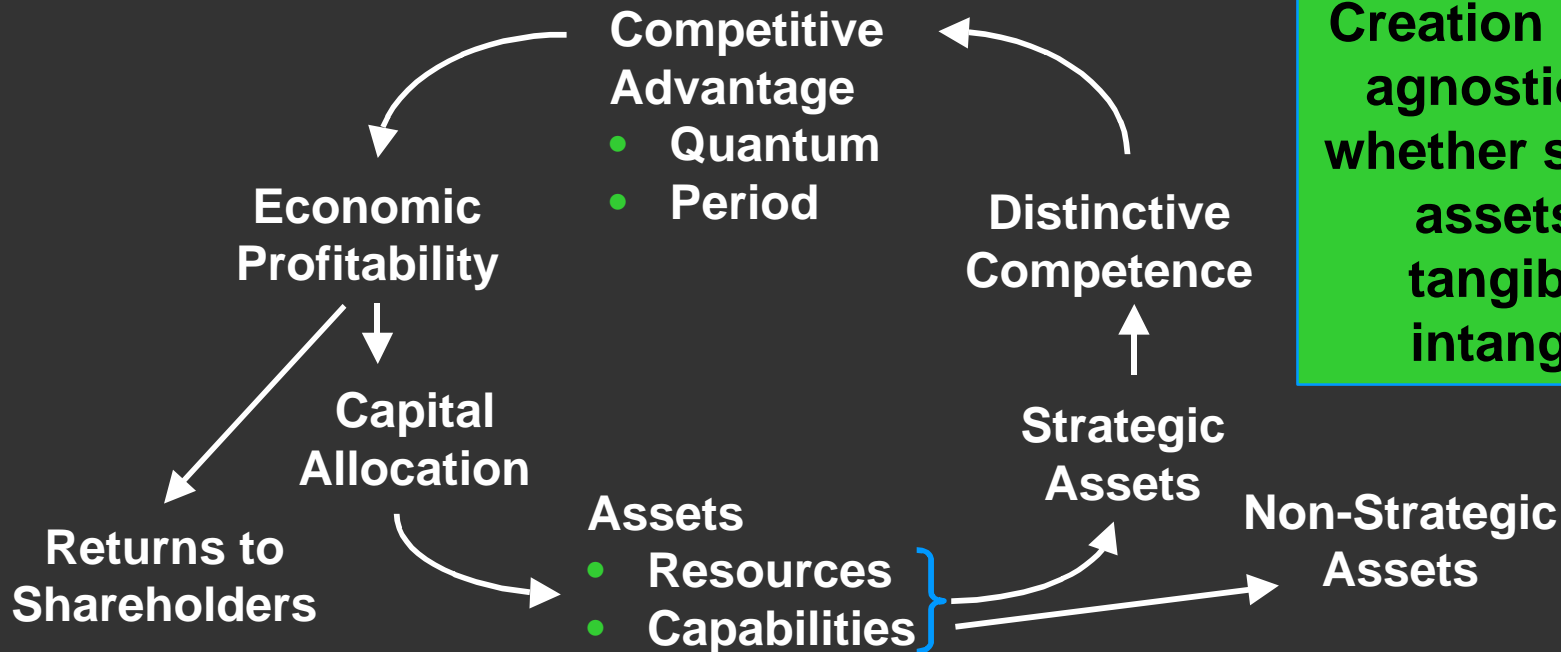
Seer™, ConView™, Pathfinder™, 4-Column Balance Sheet™, Intangible Value Added™, IVA™, Tangible Value Added™ and TVA™ are trademarks of AssetEconomics, Inc.

EVA® is a registered trademark of Stern Stewart & Co.

Current Operations Value™, COV™, Future Growth Value™ and FGV™ are trademarks of Stern Stewart & Co.

“Managing for Value”

Managing for value has required that a company grow profitably. This imperative has in turn required that the following Value Creation Cycle be understood and managed.



The Value Creation Cycle is agnostic as to whether strategic assets are tangible or intangible!

“Managing for Value” - Today!

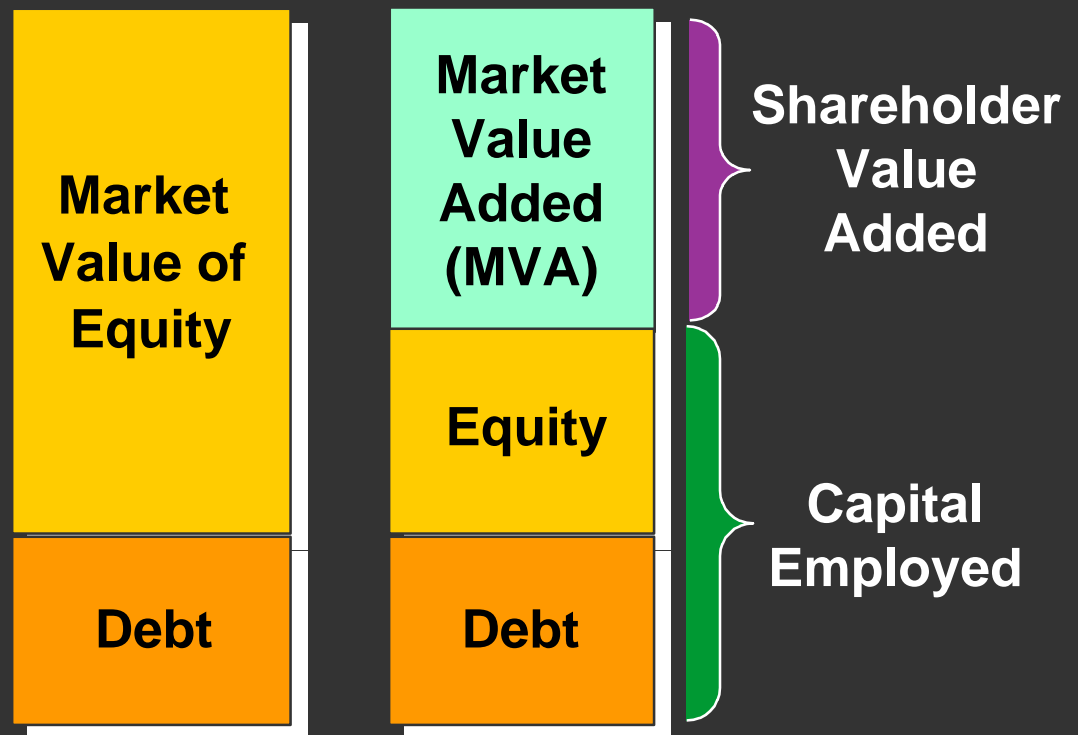
The **Value Creation Cycle** is reliant on a complete understanding of what constitute strategic assets (and what do not). In essence, strategic assets are all those resources (things we own) and capabilities (things we can do) that give rise to distinctive competence and ultimately to competitive advantage (which is the basis for achieving positive economic profit).

Today, this more and more means understanding what the intangible assets are that are under management as well as their behavior, both independently and interactively. This fundamental to the prime responsibility of the managers of (especially publicly listed) economic entities - to create wealth for the owners of their companies.

Shareholder Value Added = Market Value Added, or MVA

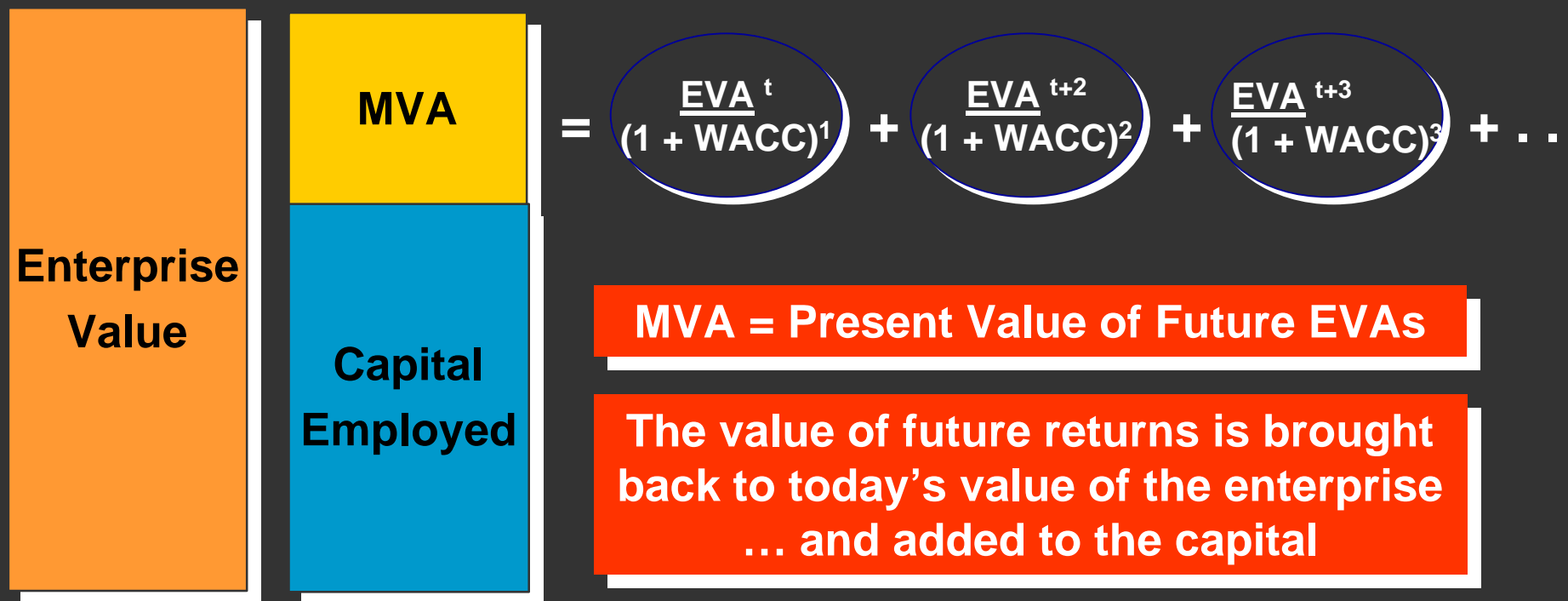
...but, Enterprise Value is not the same as Shareholder Value Added

Enterprise Value (EV)
=
Market Value of Equity
(ie. the number of shares on issue x current share price)
+
Value of Interest Bearing Debt Obligations



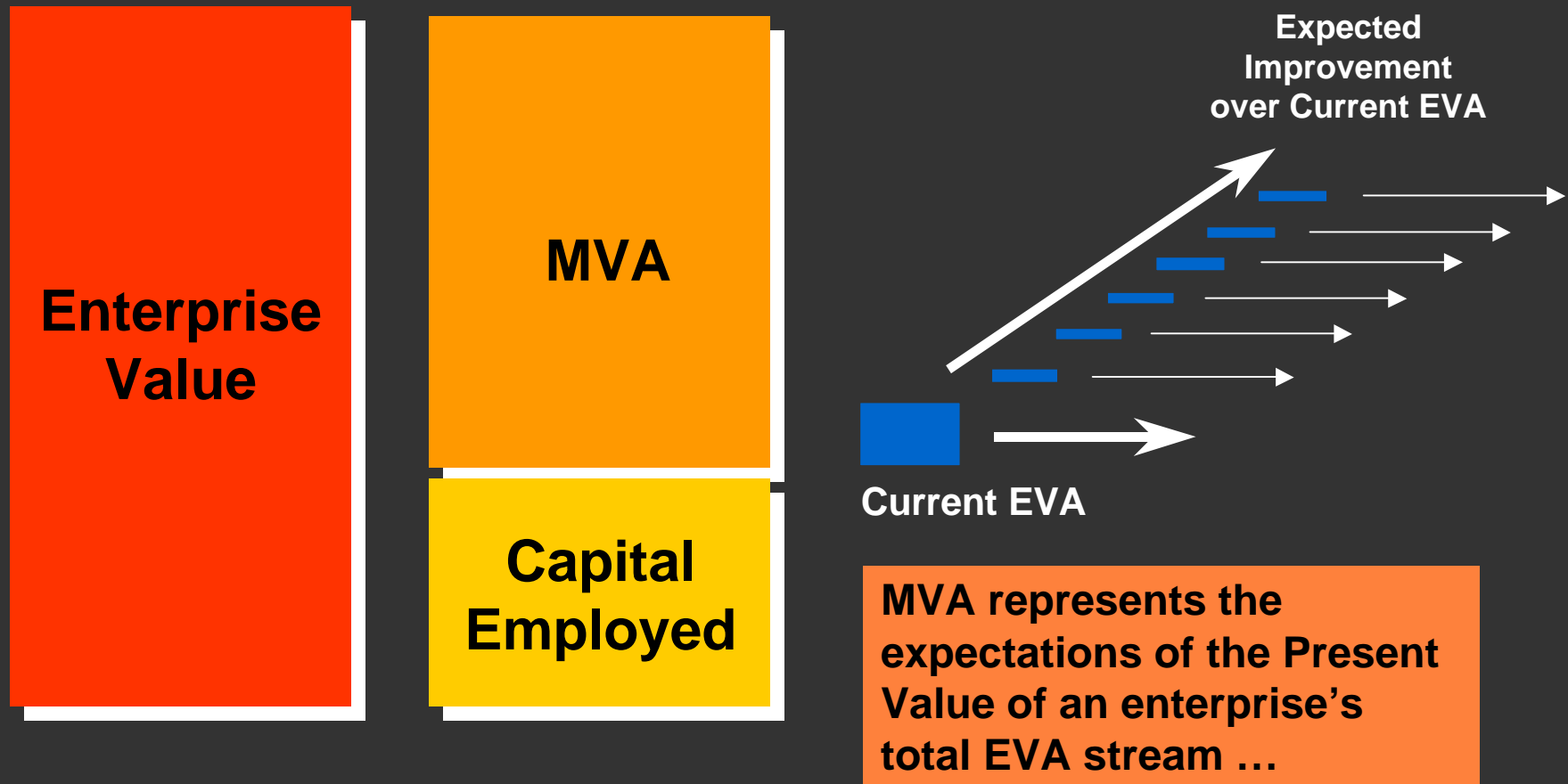
EVA Expectations Drive MVA and therefore the Value of the Enterprise

MVA represents the expectations of the present value of a company's EVAs

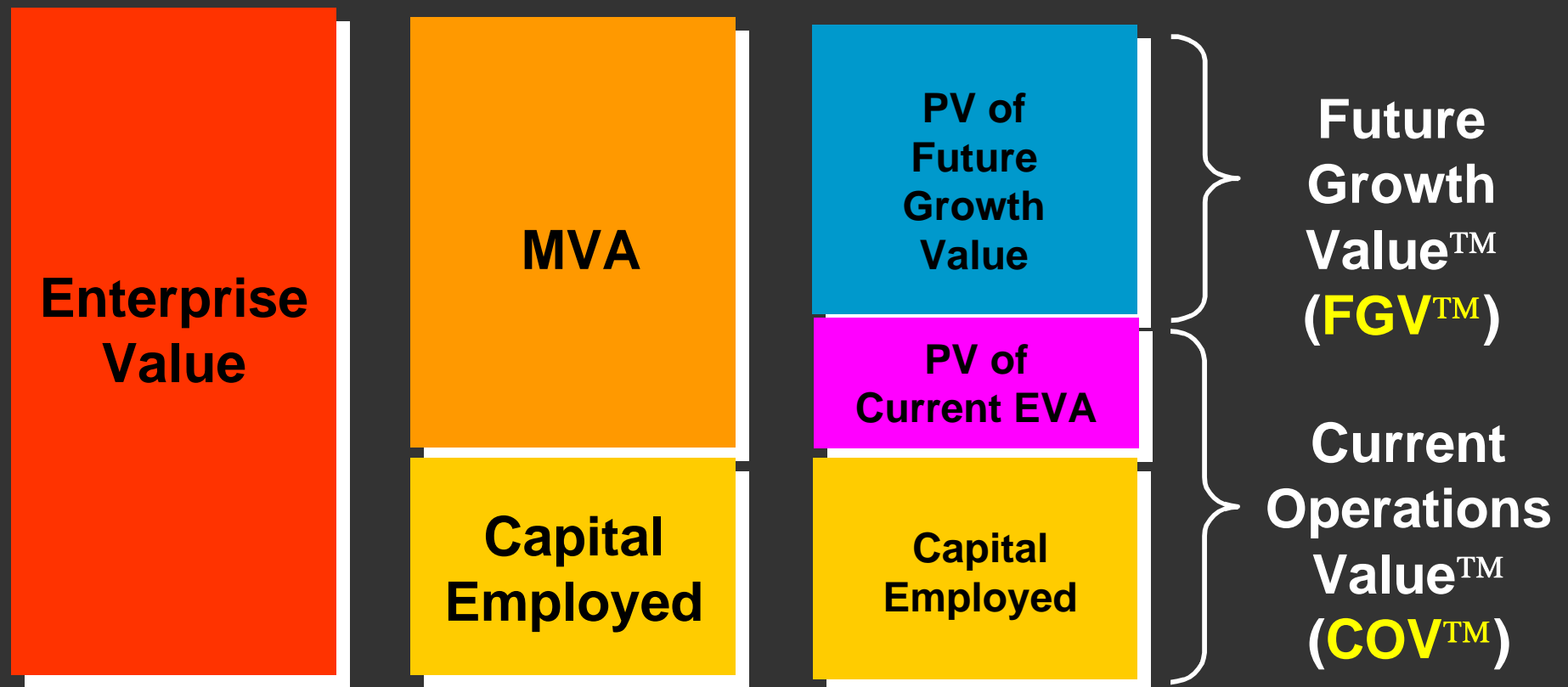


MVA's (and Value Creation's) link to EVA

Shareholder value is created when expectations are met and exceeded



The Components of Enterprise Value!



Share Price Volatility - What Gives!

Enterprise Value

Enterprise Value =
Market Value of Equity
(ie., the number of shares on issue x current share price)
+
Debt
(ie., the net value of Interest Bearing Debt Obligations)

What changes are expectations about future growth (Future Growth Value) - since everything else is constant. Such changes in expectations are reflected in changes in the Share Price.

“Managing for Value” means managing for FGV!

What is the FGV/EV View for the Wealth Creation Majors?

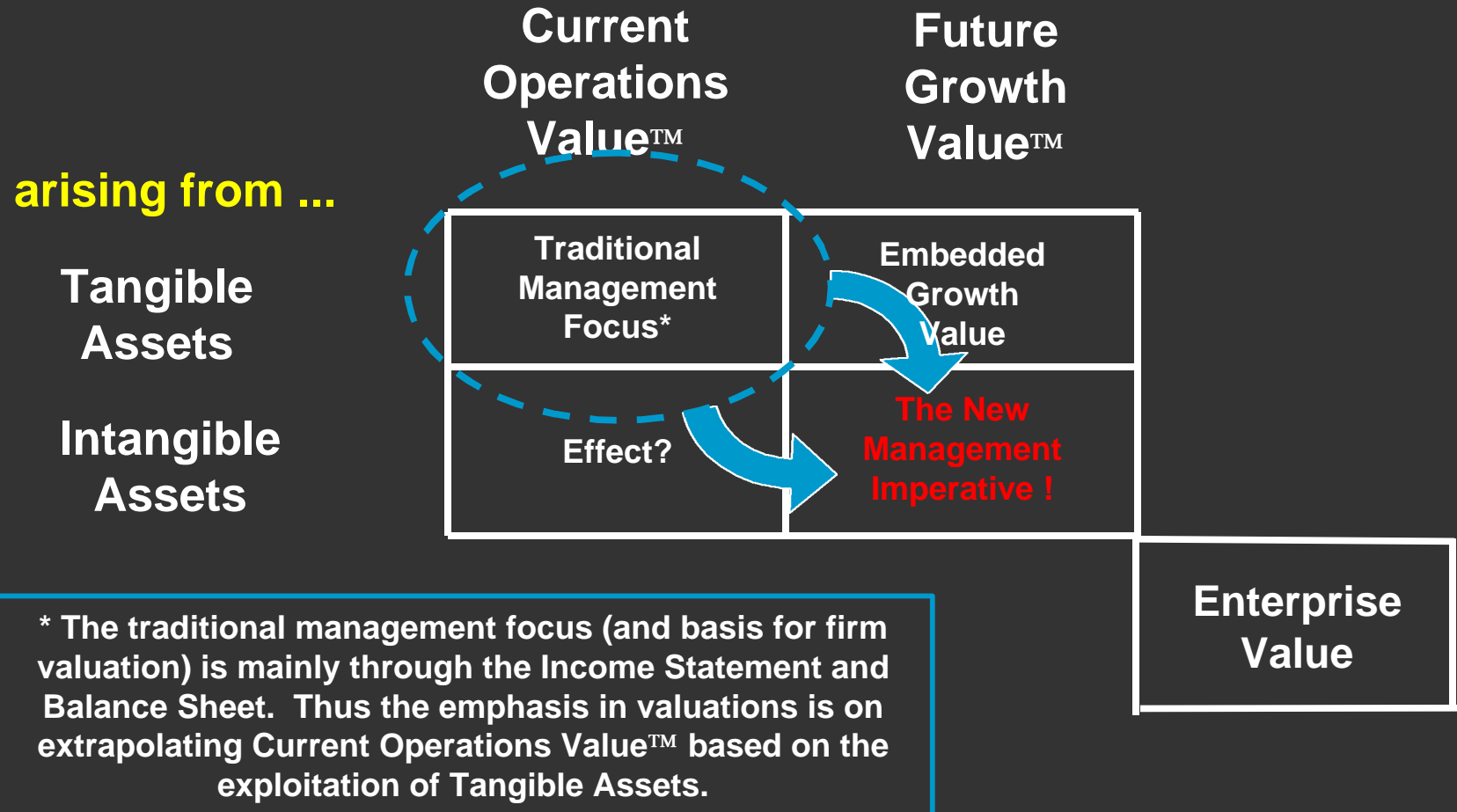
The *Stern Stewart Performance 1,000* and its update (published in *Fortune*, December 10th, 2001) shows the following -

		Top 20	Top 50	Top 100	Top 150
2001	Median	61.9%	54.9%	51.0%	51.2%
	Average	59.9%	52.1%	50.0%	39.7%
2000	Median	79.8%	75.4%	74.2%	72.1%
	Average	78.1%	78.9%	75.8%	73.5%

* Using the company share price as at October 30th, 2001 and 2000

A New View on Asset Management

Share Price components ...



Findings on **Future Growth Value** in the United States!

The dynamics of FGV are important!

- The better you are doing (EVA), the more is expected of you in the future (FGV)
- The larger you are (EV), the more (proportionally) is expected of you in the future (FGV)
- FGV expectations have increased over time for all companies and now represents the major component of share price (FGV vs. EVA/WACC vs. CE)
- The largest companies (EV) no longer rely on traditional capital (CE) - meaning that balance sheets are increasingly **under-specified** (don't recognize the intangible assets that are increasingly relied on by management to create value and are increasingly valued in share prices) rather than **mis-specified** (don't capture recognized intangible assets "properly")

What's the Problem?

The problem is one of conceptualizing stocks and flows. The bath tub metaphor that is often used in System Dynamics is of limited use here since we also have to worry about what is going on inside the bath tub! Intangible assets are qualitatively different from tangible assets.

Tangible assets are more likely to ...

- Have formal marketplaces
- Have stable values
- Not interact with one another (have additive effect)
- Not create a new asset (in combination)
- Depreciate steadily (and slowly)
- Be rigid (not able to be redeployed)
- Have immediate effect

Intangible assets are more likely to ...

- Have informal marketplaces
- Have volatile values
- Interact with one another (have multiplicative effect)
- Create a new asset (in combination)
- Depreciate suddenly (and totally)
- Be flexible (able to be redeployed)
- Have slow effect

What is Being Valued in Future Growth Value?

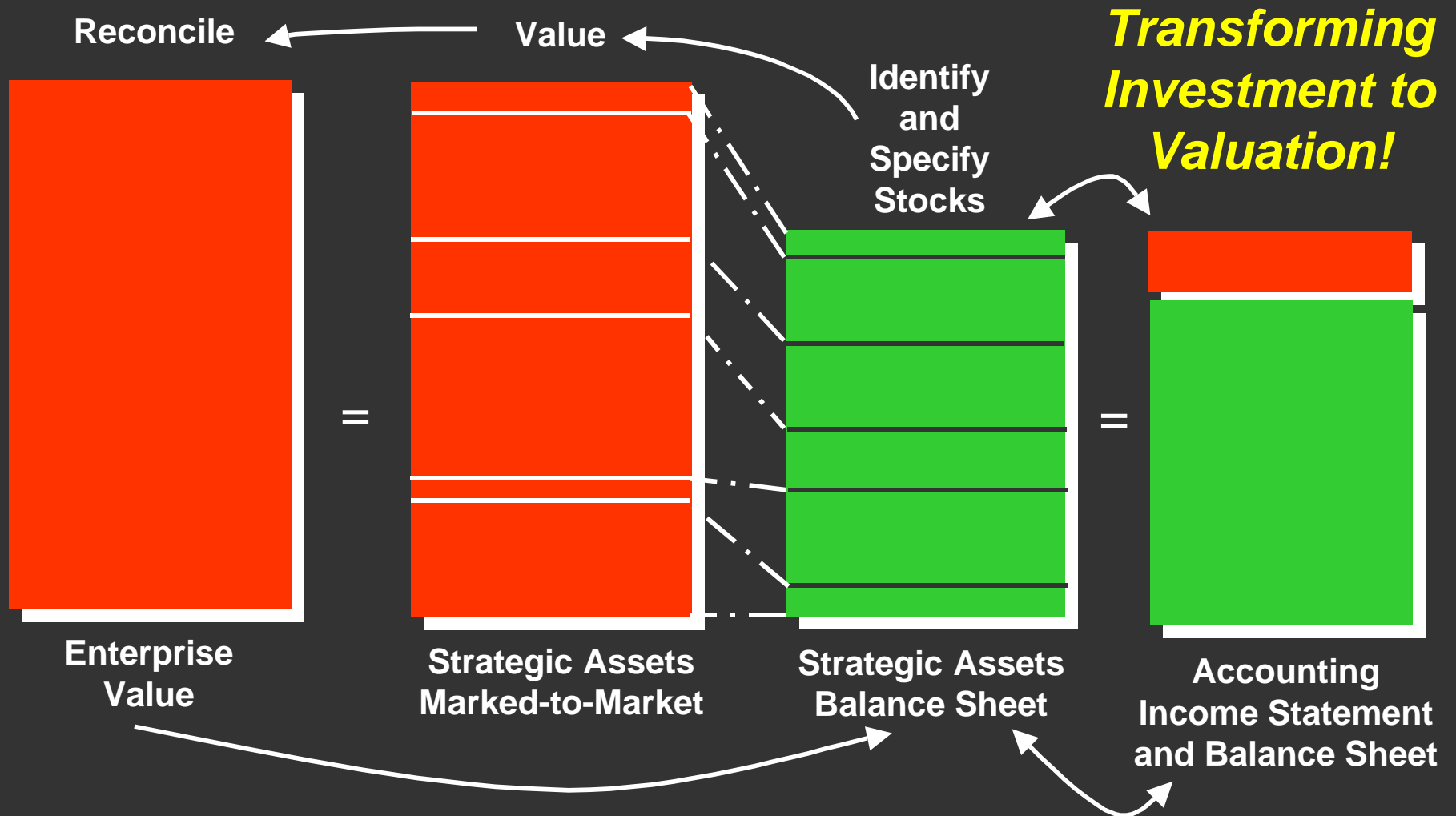
The **simple answer** is that it is the Present Value of all changes to the current (EVA) performance arising from current activities, estimated into perpetuity, discounted to the present.

The **more complex answer** is that the FGV Present Value represents a constellation of the following -

- Foreseeable future operations
- Unforeseen opportunities and future operations
- Ownership claims
- Path dependent behavior

all valued and discounted to the present

The 4-Column Balance Sheet™ - Reconciling Paradigms



Strategic Asset Management

Earnings ...

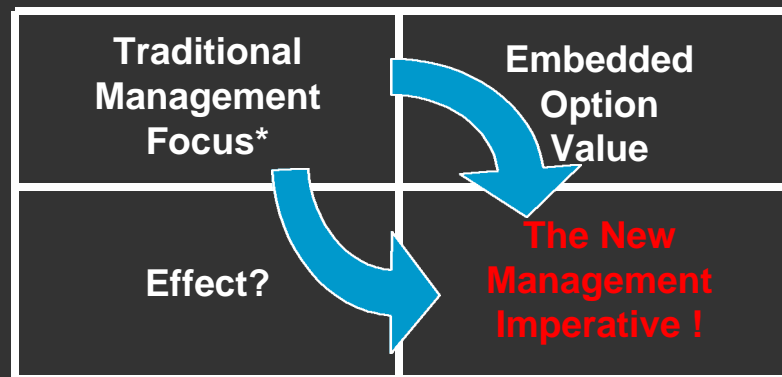
Current
Operations
Value

Future
Growth
Value

based on ...

Tangible Asset Value

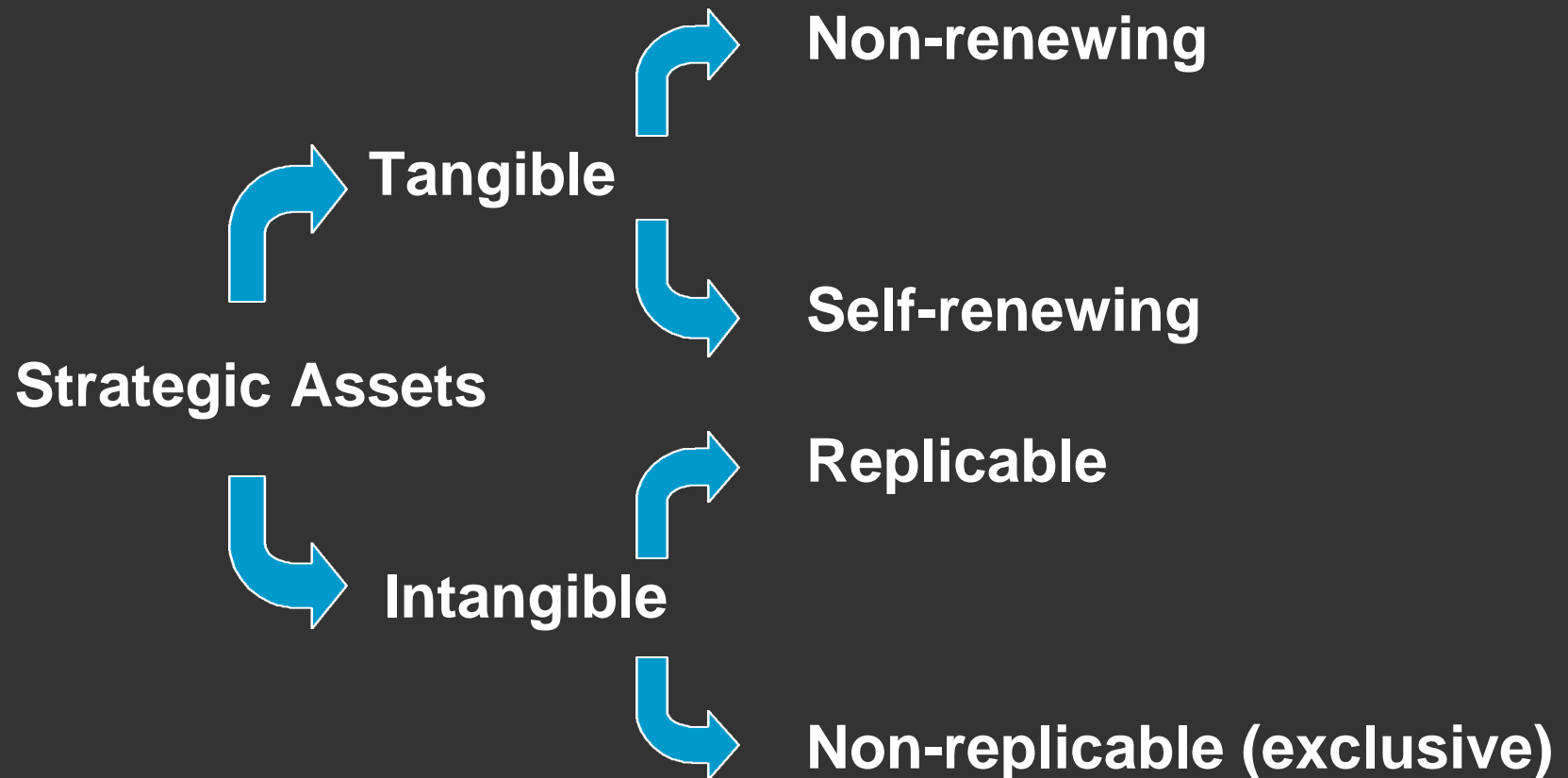
Intangible Asset Value



* The traditional management focus (and basis for firm valuation) is through the P&L and Balance Sheet - COV. This doesn't apply for FGV.

A New Asset Classification

Assets are what we have, **capabilities** are what we can do!



What are the Strategic Assets that we Are Talking About?

Not just the Traditional ...

- ◌ Brand equity (from advertising and promotion)
- ◌ Intellectual property and patents (from R&D)
- ◌ Human capabilities (from training)

But also the New Old...

- ◌ Knowledge creating capability
- ◌ Right of access
- ◌ Ability to utilize Information
- ◌ Operating procedures and processes
- ◌ Management capability
- ◌ Ability to execute strategy
- ◌ Innovativeness
- ◌ Real Options

A New Methodology - Introduction

This methodology, called Seer™, has three phases and ten steps. The phases are -

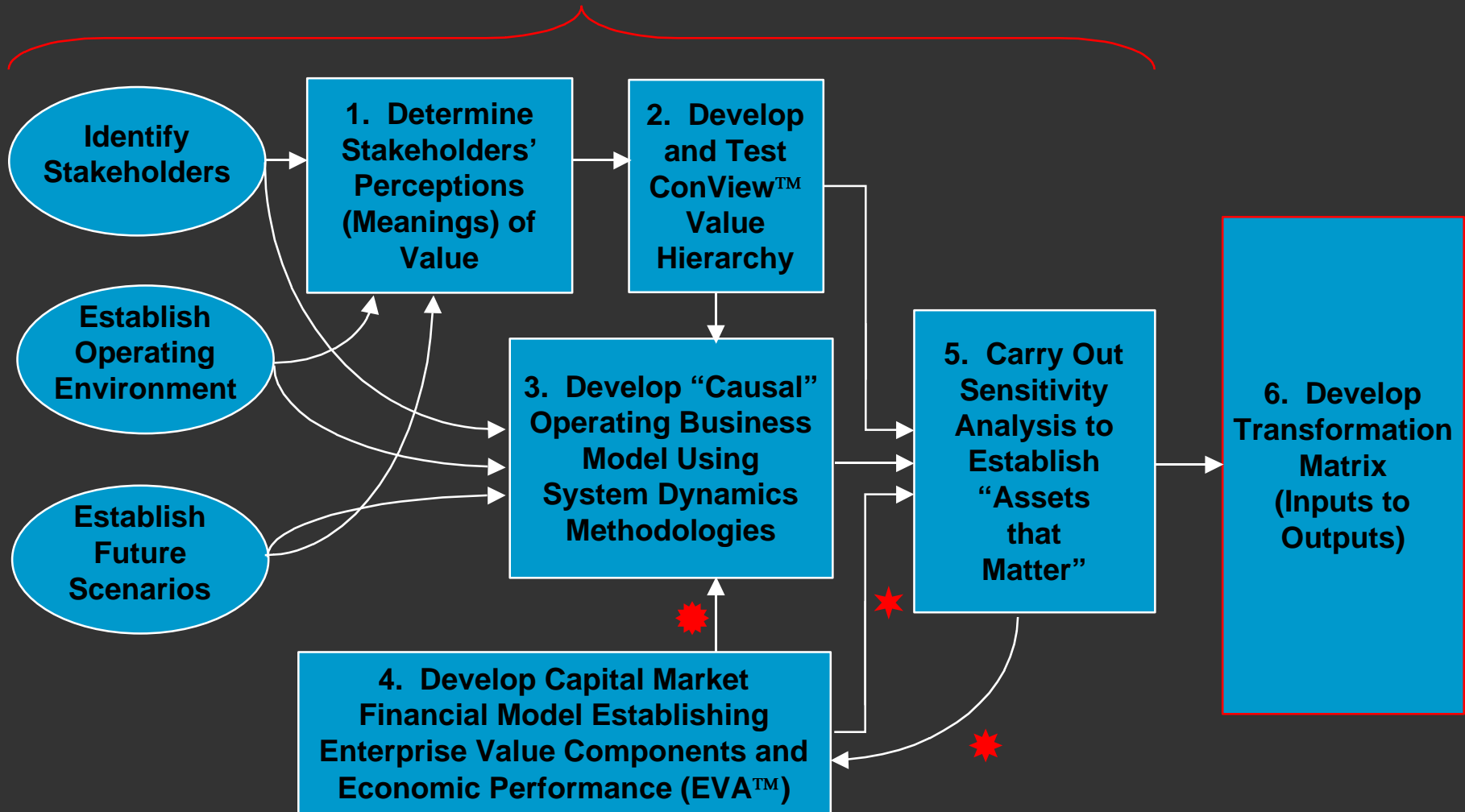
- I Asset Identification
- II Asset Quantification
- III Asset Prioritization

The process is a variation of the M'Pherson, Roos and Pike IC process* which does two things - (i) introduces System Dynamic modeling to fully capture the value driver causal relationships and (ii) links current and future period economic profit outcomes (EVA) with the capital market valuation of the enterprise (the EV) to establish “best possible” cause and effect between management actions and share price outcomes.

Refer, for example,
Philip M'Pherson, Goran Roos and Stephen Pike, “Accounting , Empirical Measurement and Intellectual Capital”, *Journal of Intellectual Capital*, Vol. 2, No. 3, 2001, pp. 246-260

Seer™ Methodology - Flow Diagram (A)

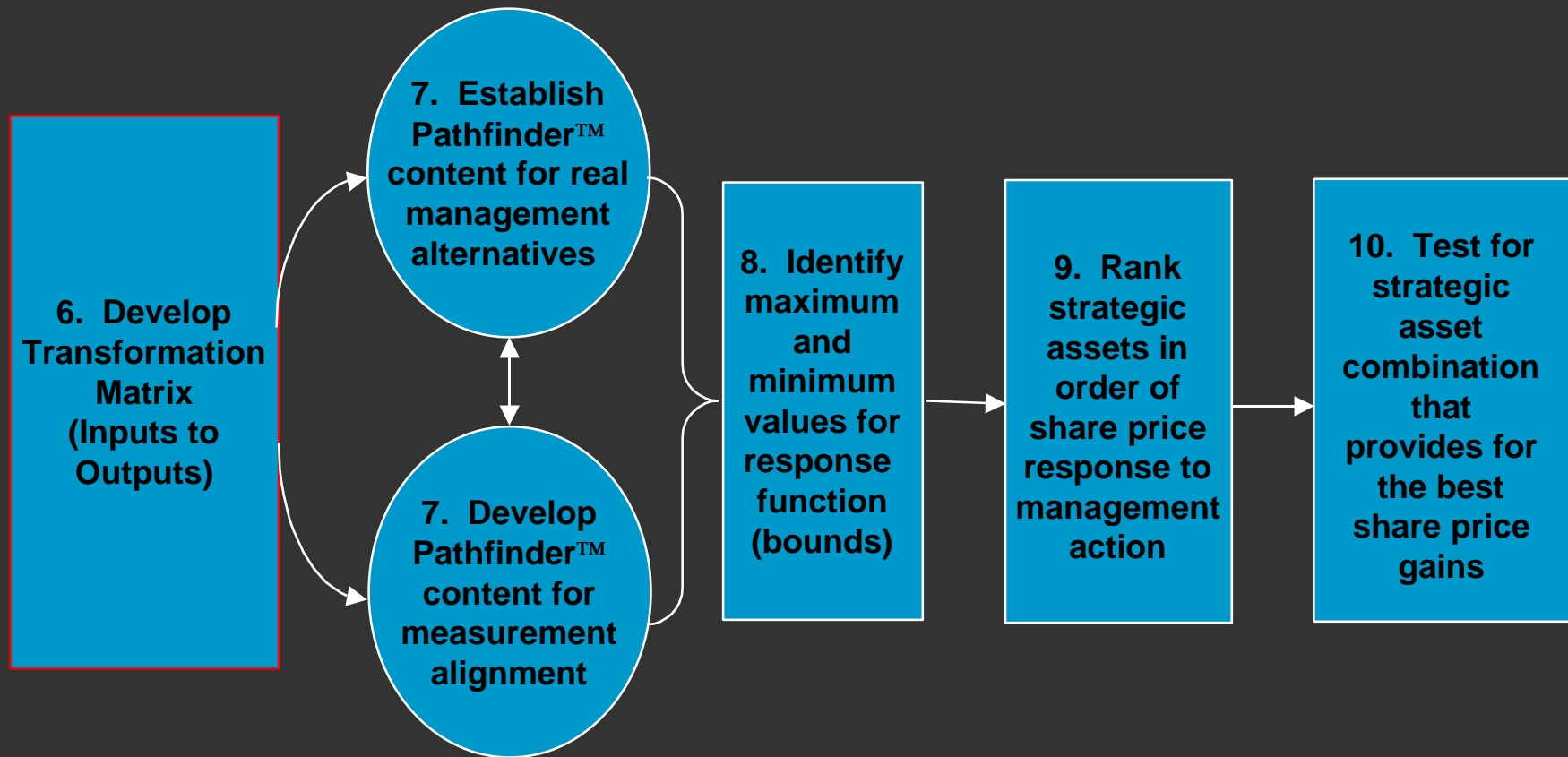
Phase I - Identification



Seer™ Methodology - Flow Diagram (B)

Phase II - Quantification

Phase III - Prioritization



The Central Place of System Dynamic Modelling

Establishing the drivers of performance and share price has traditionally been approached by financial modeling and its derivatives (such as DuPont schematics). The hidden assumption has been that all relevant management information is captured by a firm's financial statements or can be quantitatively linked to them. This historically workable assumption is no longer useful.

Fortunately, System Dynamics can make a substantial contribution to identifying and quantifying the drivers of value through establishing the causal (stock and flow) determinants of shareholder value creation.

The Benefits of System Dynamic Modeling

The Objective

To develop a complete causal management model where that model's behavior and outputs are linked to shareholder value outcomes

The Outcomes

A complete descriptive business model

What the critical drivers of shareholder value creation are (stocks and flows)

How to manage the critical value drivers (since cause and effect are systematically linked)

What management information is required in order to be able to manage for value (intervene in the system)

What the content and expectations should be for performance monitoring

Case Study - Sun Microsystems, Inc.

**Work in Progress -
Hand Outs to be Provided**