UN GALA DI VENEZIA

A Gaming Simulation on the "expectations" of the Venitian inhabitants

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1. Rationale

This game falls into the category of analysis and participation techniques. As is well-known, gaming simulations are one of the tools available to analyse and investigate systems behaviours, mainly socio-economic ones.

There are, in fact, various methods for representing a system, as well as various possible interpretations. The simplest model, for instance, represents a system according to one or more cause-effect relations between its state variables; clearly, given the initial conditions and the system transformation laws, we can know the evolution of the system "in advance". This is a deterministic prediction, which is generally good for systems having a limited number of variables and a "regularity" of transformations.

The next step towards complexity brings us to represent systems according to several casual relations, or according to synchronic relation sheafs: the state A "causes" B when transformations 1,2,3 are associated with it.

These types of models allow us to represent the system relations by means of structures like trees or nets.

Known the structure, we can "reckon" the overall system evolution according to the behaviour of a few variables. This type of model is suitable to dynamic systems having neither points of "crisis", i.e. catastrophe points or singularities, nor unexpected events which may affect their "tendencies": here again, we are dealing with ideal and rare occurrences.

We need more sophisticated techniques to analyse unstable systems wherein small variables' changes give rise to relevant evolutions; in these cases, notably for systems organized into space, besides simulation techniques based on the Catastrophe Theory or Chaotic Systems, we have found it useful to adopt techniques based on Cellular Automata.

However, the model we have adopted to represent the socio-economic Venitian system is not only a "complex" one, but it is also based on subsystems wherein the participants' decisions and actions are relevant; consequently, it will be difficult to analyse its evolutions.

As is well-known, among the prediction techniques of systems wherein the social agents have "free play", one of the most useful, from a heuristic viewpoint (i.e. to make hypotheses on the system evolution), although not so "powerful" (as it does not formalize the whole system leaving out the part which depends on the decisions taken by the participants) is that of gaming
simulation, which may be defined as the simulation of the effects of decisions taken through the assumption of roles based on rules (notice that, for the Theory of Games, game means a set of rules). Our choice is more useful inasmuch as our simulation aims to analyse but also to design participation systems; that is why we have chosen techniques which favour the representation of social behaviours (decision making and strategies) more than the simple algorithmic definition of the system objective parameters. An algorithmic definition is, however, present both in the relation matrix of the "social expectations" phase and in the evaluation of the decisions' effects.

2. AIMS

For these reasons, we have chosen to analyse the Venetian urban system according to the socio-economic and environmental "expectations" of its inhabitants, both in general and as regards possible urban intervention plans; that is, we have applied the simulation to the internal physical, economic and social subsystems on which the system is structured as well as to the general frame wherein the analysis of an urban system lies. It is a "real" world made of decision and consensus policies.

At first we have simulated the basic process structure (the "expectations" model which is the game's nucleus: we have called it UN GALA). From this, passing through the METADEBRIEFING (META), a "connector", the model for the decision phase (called STRADE) derives. The number of teams may be of about 70 (70 to 200 participants) in the UN GALA phase, 14 people in the META' phase and 7 teams (7 to 20 people) in STRADE.

In Italian UN GALA means reception, feast and is the anagram of LAGUNA, lagoon; META' means a half and STRADE stands for STRATEGIE DECISIONALI, that is, decision strategies. STRADE is a frame-game suitable to simulate urban and environmental interventions, such as the plan to tranform the Venetian lagoon into a lagoon park or the hypothesis of creating an underwater train system to link the islands to the mainland.

3. UN GALA

UN GALA is based on the Venetian socio-economic system (insular area); as this is a "complex" system, so is the structure of the roles assigned to the players: the participants are, in fact, 70 and they simulate as many "social protagonists" of the Venetian life.

Their high number depends on the neccessity of having sufficient information to "portrait" the main levels of social expectations regarding possible economic, environmental and life quality issues.

The players are divided according to common interest and goal
areas into the following groups:

- ENVIRONMENT
- HOUSING
- CULTURE
- EVERYDAY LIFE
- SERVICES
- TOURISM

Each group contains a number of "social agents" which, in our game, stand for the players' roles: this choice depends on the social structure of the inhabitants and of the commuters working in Venice.

All the participants have the same aim, which is to make the highest number of events occur among those available in each group, namely the personal events (fig. 1 shows the list of groups and teams -fig. 1a- and an example of events -fig. 1b)

The most "skilful" players will be able to build the consensus of other players (belonging to the same group) around their personal strategy, and, thanks to their ability to predict the system dynamics, they will "maximize" their more cherished events. Evidently, this is a negotiation and prediction game which enables players to better represent their social position.

Thus the events (be they realized or not) affect the following system general variables:

- economics
- environment
- quality of life

3.1 Procedure

3.1.0 Group formation

The players sit around 7 tables, each according to the group simulated. To each "group" the following materials are assigned:

1- the game board, a polygonal holder containing the game cards and the event cards.
2- voting cards.
3- a die to simulate random events.
4- a monitoring board to assess the impact of the events on the system, namely the economic, environmental and the quality of life variables, within each group.

Finally, there is a general board (similar but bigger than the
game board) which monitors the groups' global results. The *game cards*, which equal the number of players, list all the events of each group and are accompanied by a movable device indicating the probability.

The *events cards* contain:
- a) in front the group, the event number, the title, the description and the initial probability;
- b) on the back arrows of various type indicating the effects (+ or - 10% of the current probability) of the event (whether it occurs or not, see 2.3) on all the other group events.

The facilitator explains the simulation aim, objectives and rules to the players.

### 3.1.1 Choice of events

Each participant chooses in turn to play an event card (to a maximum of 10 cards) so as to make the event occur or be eliminated.

### 3.1.2 Events put into play

The players, in turn, put an event into play, according to the following rules:

- **rule 1**: each objective must be played only once during a game.
- **rule 2**: each player must choose at least 4 events to be voted (simulation of the consensus process) and no more than 3 events to be drawn randomly (it simulates the risk undergone by the player who forecasts an unacceptable consensus level and accepts the "laws of chance").
- **rule 3**: at the beginning of each game, every event has an initial probability.

The event occurs when it overcomes or equals 100%; it is eliminated when it is inferior to 10%.

In the first case the other events' probabilities change accordingly and the variables are affected in conformity to the relation matrix implicit in the game cards; if the events is eliminated the changes and influences will be the opposite.

### 3.1.3 Voting

During this step each player has to submit the event chosen to the other participants' consensus of his/her group which will be expressed through the *voting cards*; each card is worth 5% or 10% according to the player's social or economic relevance; a vote in favour increases the probability, one against decreases it.
During this phase the following rules apply:

- **Rule 1**: the new probability is obtained by summing the initial probability and the voting power of the other players.
- **Rule 2**: if the events do not occur or is not eliminated, it stays in game with the probability obtained during the voting session.

### 3.1.4 Random Occurrence

Choosing this options we can submit the events whose probability is over 50% to the "risk" of casting a die: if the values 1, 3, 5 occur the event is **not realized** and its probability will diminish of 10%, otherwise the events is considered as **realized**.

During this phase the following rules apply:

- **Rule 1**: as mentioned above, each player may "risk" no more than 3 events per game.
- **Rule 2**: it is possible to play only events having a probability over 50%.

### 3.1.5 Revision of Game Cards

When an event occurs or is eliminated, the game cards change the probability of all the events "linked" to it (obviously, within the same group) and the **monitoring board** is adjourned, according to what the back of the cards indicate.

### 3.1.6 Final Revision

Once the events run out, the **game cards** are adjourned according to this device:

- Each probability indicator is moved to its nearest end: it will be eliminated if its probability ranges between 10% and 50%, it will occur (100%) if it is superior to 50%.

### 3.1.7 Election of the 7 Leaders

Each group will elect its leader, i.e. the player with the highest number of votes. To be **candidate** a player has to have 70% of his/her "personal" events realized.

- The ballot is secret; at a parity of votes the candidate having realized the highest number of "personal" events is elected, if there is still parity, the leader is chosen by lot.
- If nobody has realized 70% of events, each player can apply for election regardless of the **quorum limit**.

### 3.1.8 Final Debriefing
The facilitator hands each leader the various game cards and the monitoring board and explains the aim of the other simulation phases. Finally, each leader opens the debate on:

- the analogies between the "real" system of social expectations and the process which during the game has led to the elimination or realization of the group events.
- the possible attitude of the group regarding the intervention.

4. META'

It may be defined as a meta-debriefing connecting the participation to the decision phase. It consists of a meeting between the leaders and a group of experts. After having updated the general monitoring board according to the results of the group choices of the economic, environmental and quality of life variables, each leader reports exhaustively on the group game development. At the same time the common expectations and conflicts arisen about the suggested intervention will be examined. The experts will assess the results of the debate so as to indicate the objectives to be played in the following phase.

5. STRADE

Now we shall deal with the third phase of our simulation, namely with decision strategy (STRADE). On the one hand we shall analyse the impact of an intervention on the Venitian socio-economic system (as said above, we have started from two, i.e. the hypothesis of transforming all the lagoon into a park and of creating an underwater translagoon train system); on the other, the steps necessary to make them possible, possible meaning here technically feasible, socially desirable and institutionally realizable.

Considering the hypothesis of the lagoon park (PLAG), firstly, it will be necessary to fix the assessment tools of the immediate effects or regards the following issues:
- economic issues - direct and indirect costs of the intervention (consider the problems of industrial and rural rubbish), running costs; induced effects like employment, tourist flows, housing renewal, area improvement, etc..
- socio-political issues - provisional enactments, social power relationships, political positions.
- physical-environmental issues - technical characteristics and range of the intervention, geophysical and weather issues, ecosystem changes, etc..

These elements allow us to design a number of PLAG plans, divided into economic, socio-political and environmental "packages",...
that is, a game structure wherein the simulation of the intervention might be played.

The **protagonists** of the decision simulation could be grouped into the following **roles**:

a) **Traditional and tourist economic operators.**
b) **Innovative economic operators.**

Both roles aim to maximize their own profits without extreme reciprocal losses as well as a general as high as possible profit. These are functional roles which develop throughout the simulation.

They act mainly in the **economic** subsystem.

c) **Local Authorities.**

They are the representatives of local councils and will be responsible for the decision and implementation of the plans. Thus, their power varies according to the team components. They take part in the debate about the plans. intermediate among the players, have a certain influence on the **contract allocators**, acting mainly in the **economic and environmental** subsystems and have to submit to a **consensus** assessment. This role is assigned.

d) **Environmentalists.**

Ecologic associations and movements, intellectuals and urban planners exerting a pressure and a control on the other teams, trying also to influence the **Scientific Committee** and **Public Opinion**.

They act in the **environmental and consensus** subsystems. The role is functional.

e) **Polluted People.**

They stand for the protagonists of the residential social dynamics who try to obtain a good quality of life and environment.

They act in the **environmental and consensus** subsystems. The role is functional.

f) **Contract allocators.**

They try to influence the other teams and public opinion as regards the intervention feasibility; within them there are:

f1) **The Scientific Committee,**
which acts as a link between the contract allocators and the others, defends and promotes the plan, trying to protect somehow its scientific dependance.

**g) Planners and executors.**

They are the final decisionmakers and responsible of the plan implementation. At the beginning and during the game they present
the intervention "packages".

There are other two pseudoroles, which do not directly intervene in the decision making, but may bear upon it:

h) Public Opinion, made of the seven leaders of the first phase.
i) Hidden Powers, modelled by a number of unforeseen events, occurring randomly.
fig. 1a  List of teams

TOURISM
1 Unauthorized boat-taxi drivers, 2 Boat-taxi drivers,
3 Gondoliers, 4 Stand holders and peddlars, 5 Craftsmen,
6 Shopkeepers, 7 Small hotel and boarding house owners,
8 Restaurant owners, 9 Bar and self-service restaurant owners,
10 Luxurious hotel owners, 11 Mainland hotel owners,
12 Conference and cultural tourism operators, 13 Tourist operators.

EVERYDAY LIFE
1 Car owners, 2 Retailers, 3 Snack-bar and restaurant owners,
4 Local wine bars, 5 Mothers, 6 Working women, 7 Old people,
8 Young people, 9 Consumers, 10 Boat owners.

SERVICES
1 Drop-outs and handicapped people, 2 Health and social-care workers,
3 Chronic invalids and senior citizen, 4 Women, 5 Islanders,
6 Public transport workers, 7 Commuters (work and study),
8 Educational service employed, 9 Educational services users,
10 Immigrants, 11 Civil servants, 12 Public administration users,
13 Local authorities, 14 Voluntary social-care associations,
15 Public transport agency, 16 Occasional transport users,
17 Local health authority.

HOUSING
1 Estate agencies, 2 Small householders, 3 Public housing sector,
4 Large estate owners, 5 Controlled rent tenants, 6 Owner occupiers,
7 Evicted people, 8 Market rent tenants, 9 Tenant associations,
10 Building companies, 11 Public housing tenants.

JOBS
1 Craftsmen, 2 Traditional sectors employed, 3 Hi-tec employed,
4 Tourist enterprisers, 5 Non tourist enterprisers,
6 Seasonal and occasional workers, 7 Trade unions, 8 Unemployed,
9 Researchers and technicians, 10 Professionals.

CULTURE
1 Students, 2 University researchers and professors,
3 Teachers, 4 Intellectuals and artists, 5 Cultural associations,
6 Theatre subscribers, 7 Occasional theatre goers,
8 Cultural events organizers.

ENVIRONMENT
1 Environmental associations, 2 Single issue associations,
3 Sporting associations, 4 Polluted people, 5 Rural polluters,
6 Industrial polluters, 7 Tourist polluters, 8 Health controllers,
9 Garbage removal agency.
Fig. 1b Example of a team's objectives

ENVIRONMENTAL ASSOCIATIONS - TEAM 1

Objectives:

A1 - lagoon flora and fauna protection
A2 - historical, artistic and architectural works of art preservation
A3 - tourist flow control
A4 - non admittance to the translagooon bridge for non residents
A5 - non admittance to the translagooon bridge for tourist coaches
A6 - renewal and increase of public transports
A7 - limitation in chemical fertilizers and pesticides
A8 - grants to non polluting agriculture
A9 - grants to traditional lagoon fish breeding
A10 - canal excavations
A11 - water depuration sewage system (private pollution)
A12 - water depuration sewage system (industrial pollution)
A13 - lagoon fish hatchery renewal
A14 - reclaimed land flooding
A15 - creation of a lagoon park
A16 - tax on polluters and polluting substances
A17 - interventions against cultural pollution
A18 - swell control