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## **INNOVATION, LEARING AND RESILIENCY in COVERT ORGANIZATIONS** NANCY K. HAYDEN

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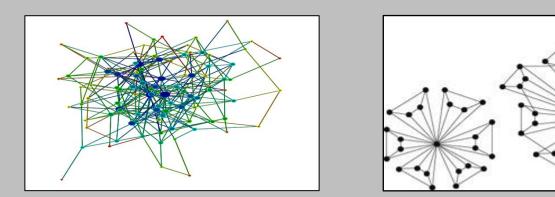
## **1. ABSTRACT**

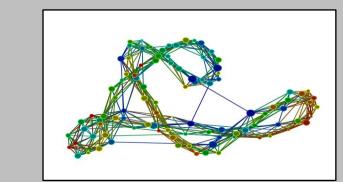
We have become more adept at disrupting terrorist networks; nevertheless, adversaries continue to learn and adapt, posing an enduring threat to the security of America and its allies and partners. 2010 US Defense Quadrennial Review

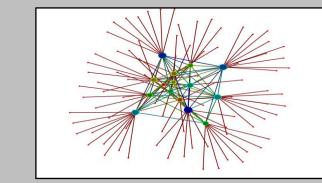
Organizing principles and mechanisms of learning and innovation in complex adaptive systems are applied to covert organizations to develop a theoretically grounded, system dynamics framework for understanding their capacity for adaptation and resilience, and implications for interrupting learning and diffusion of innovations. This framework suggests different learning and innovation mechanisms depending on organizational structure, resulting in different capacities for resilience. Empirical data on terrorist organizations corroborates the predictions of the conceptual framework.

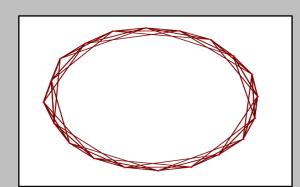
### **3. HYPOTHESIS**

Different innovation mechanisms and adaptive capacities of terrorist organizations, their operative timeframes, and resiliency can be explained by network structures and their influence on complex system dynamics.









Ring

Erdos-Renyi Random	Windmill	Small World
Short path lengths; time separation of cause and effect Slow evolution Low probability outlier impact	<ul> <li>Optimize secrecy and efficiency Long transmission times</li> <li>Vulnerability to single point failure drives redundancy</li> </ul>	<ul> <li>Highly clustered</li> <li>Short paths through weak links</li> <li>Learning and innovation in spurts (punctuated equilibrium)</li> </ul>

Low probability outlier impact

#### **Core Periphery**

- Dense core, sparse periphery
- High transmission rates

Complex contagion and

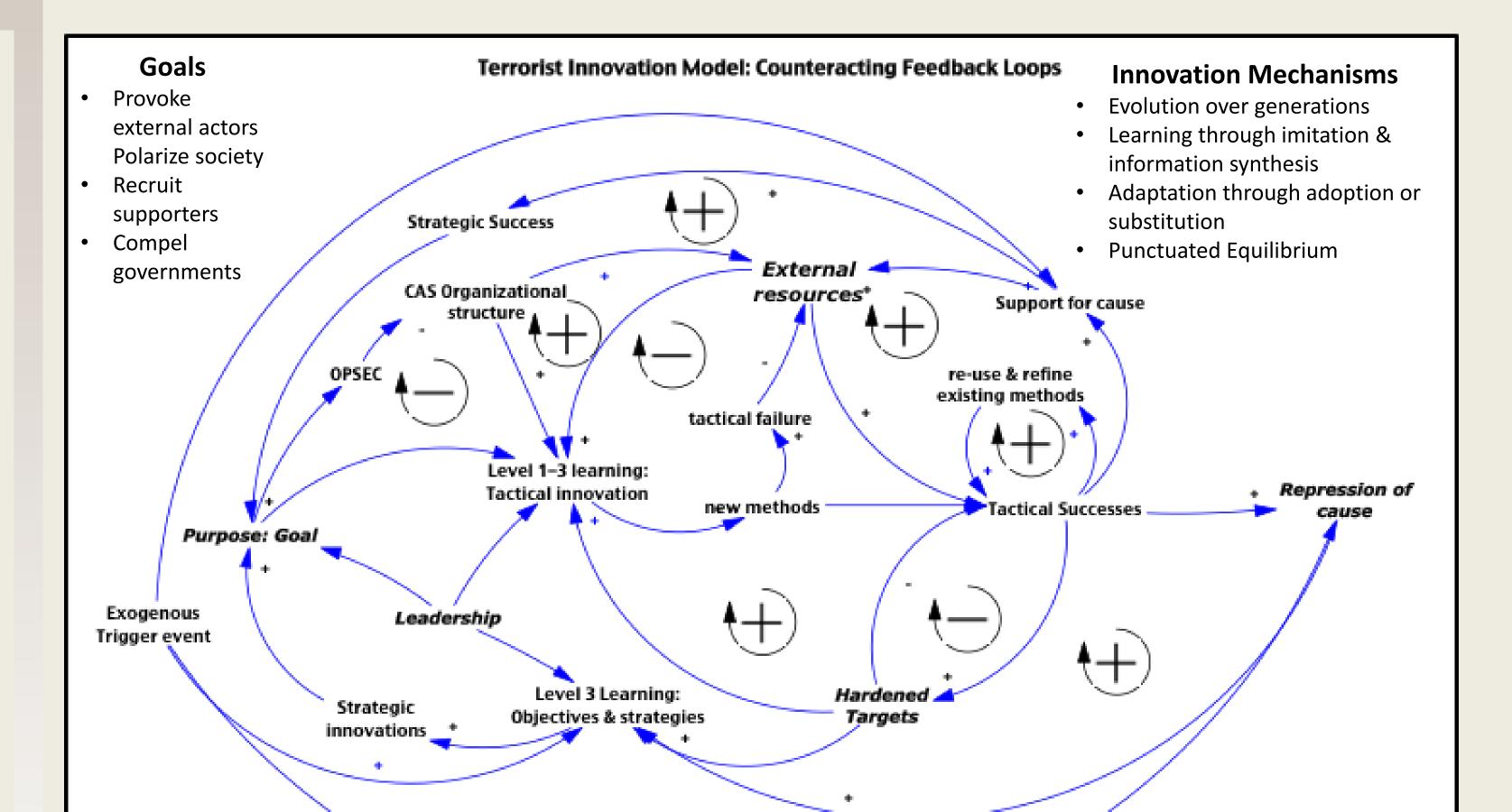
Maintain secrecy

Serial connections

adaptation via thick inks

Impede innovation

### **4. INNOVATION AND LEARNING IN TERRORIST ORGANIZATIONS**



#### **2. INTEGRATIVE THEORETICAL FOUNDATIONS**

#### SYSTEM DYNAMICS

State properties and and governing equations for co-evolutionary resource utilization and production rates of interacting components **KEY CONCEPTS:** THRESHOLDS, TIME **DELAYS, FEEDBACK** LOOPS, CO-EVOLUTOIN

**COMPLEXITY SCIENCE** 

Self-organizing mechanisms by which systems respond to

internally driven goals in presence of exogenous forces and shocks: learning, innovation, adaptation, evolution, punctuated equilibrium **KEY CONCEPTS:** feedbacks **NETWORK STRUCTURES DETERMINE LEARNING** AND THE EMERGENCE AND DIFFUSION OF

RENEWAL

SOCIO-ECOLOGICAL RESILIENCE

The capacity of a system to absorb disturbance and re-organize while undergoing change so as to still retain essentially the same function, structure, identity and **KEY CONCEPTS:** DYNAMIC CYCLES OF STASIS, GROWTH ACCUMULATION, **RESTRUCTURING**,

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INNOVATION

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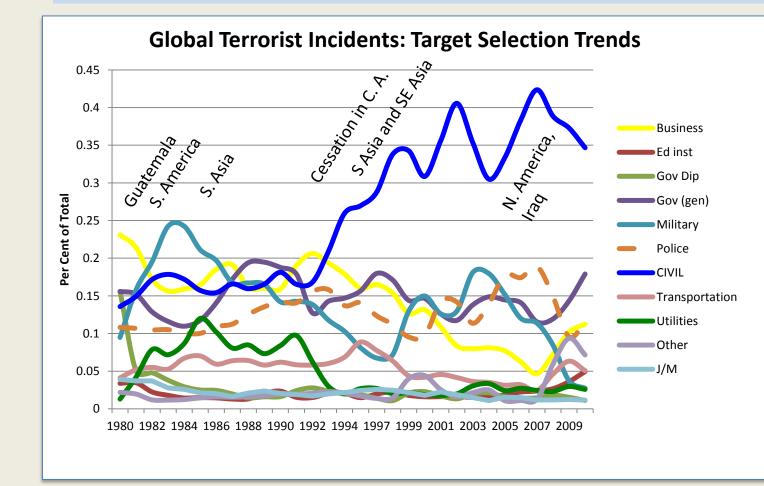
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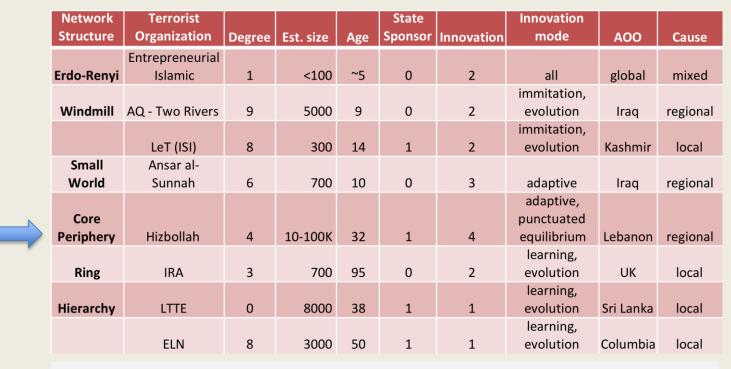
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#### **Resiliency Attributes Depend on Structure**

RESILIENCE = Capacity to absorb disturbance and reorganize under change and retain same function, structure, and feedbacks ADAPTABILITY = capacity to influence resilience TRANSFORMABILTIY = capacity to create new system when conditions are untenable BASIN OF ATTRACTION = Region in state space in which the system tends to remain





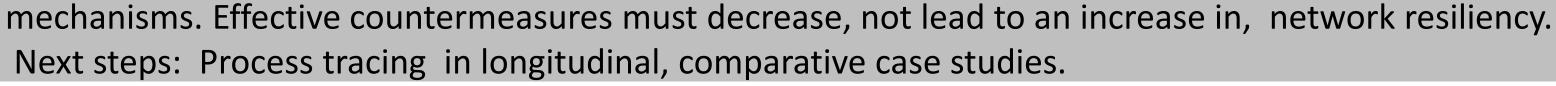
Trends of successful groups show different patterns of innovation traceable to organizational structures shaped by culture, goals, resources, and environment.

#### 5. Conclusions

Success by covert organizations breeds countermeasures. Resiliency requires innovation in the face of countermeasures. Two counteracting feedback loops compete with innovation drivers to strongly influence basins of attraction for terrorist organizations: (1) Need for secrecy and (2) Need for recognized successes (failure intolerant). Data trends affirm the conceptual model for structural influence on innovation

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